



ATOSTOGŲ PARKAS

RECREATION AND WELLNESS CENTER "HOLIDAY PARK" RULES FOR USING THE GIFT COUPON

Recreation and wellness center "HOLIDAY PARK" RULES FOR USING THE GIFT COUPON

ATOSTOGŲ PARKAS UAB "Atostogų parkas" and the Customer's relationship arising from the Customer's purchase and use of HOLIDAY PARK services according to prepaid HOLIDAY PARK Gift Vouchers. UAB "Atostogų parkas" and the relationship of the Client, arising from the Client's purchase of ATOSTOGŲ PARK services remotely on the website www.atostoguparkas.lt, regulated by the Order of Services online by the rules of the recreation and wellness center "HOLIDAY PARKAS", which you can find here <https://atostoguparkas.lt/page/taisykles>: "Holiday park purchase rules".

1. Concepts used.

1. In these rules, except for cases where it is clearly stated or clear from the context, the concepts:

1.1. ATOSTOGŲ PARKAS - UAB "Atostogų parkas" recreation and wellness center operating at venetian blind 2, Žibininkai, Kretinga district.

1.2. The client is at least 18 years old. natural person or legal entity purchasing a Gift Voucher, giving the right to use HOLIDAY PARK services.

1.3. User - a natural person, for purposes unrelated to his business, trade, craft or profession (for consumption purposes) seeking or entering into contracts.

1.4. Services are accommodation and leisure services (various water activities, SPA procedures, meals, etc.).

1.5. Gift coupon - a medium that confirms the fact of advance payment by the Customer and provides it to the Customer or another Gift Voucher holder has the right to use a specific service offered by HOLIDAY PARK or services for the amount specified in the Gift Voucher and for the period specified therein.

1.6. The holder of the gift voucher is the Customer or a third person chosen by the Customer who actually uses the prepaid services specified in the Gift Voucher. In the event that the Gift Coupon the person paying (paid) for the Gift Coupon intends to use or uses the provided services (Customer), the holder of the Gift Voucher is subject to all the same provisions of these rules as are provided For the client.

UAB „Atostogų parkas“

Venecijos akl. 2, Žibininkai, LT-97231, Kretingos raj.
Įmonės kodas / Company code: 301608930
PVM mokėtojo kodas / VAT code: LT 100004163110

Atsiskaitomosios sąskaitos:

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1.7. Concepts not defined in the rules are interpreted in accordance with the relevant rules of the Republic of Lithuania normative legal acts.

1.8. In the event that the conditions stipulated in the Rules do not apply to all HOLIDAY PARK For customers, and only natural persons who purchase services for consumption purposes, the Rules are used the term "User".

2. Gift Voucher Terms and Conditions.

2.1. The gift voucher confirms the right of the holder of the gift voucher - the Customer - to use a specific item HOLIDAY PARK offers a service or services for the amount specified in the Gift Voucher and specified therein period.

2.2. If the price of the actual purchase of the services requested by the Customer exceeds the Gift Coupon in the Customer's possession value, the resulting difference must be paid by the Customer with an additional payment.

2.3. When the Gift Coupon holder actually uses the services for a lower amount than the Gift in the coupon, the remaining unused amount is not returned to the holder of the Gift Coupon in any other way not compensated.

2.4. The gift voucher cannot be exchanged for cash.

2.5. The expiration date of the gift voucher is indicated on the voucher.

2.6. The Customer must use the gift coupon within the period specified in it. If a Gift Coupon is intended pay for services that require prior registration (accommodation services, SPA procedures, meals, etc.), it is recommended to the client in advance (at least 15 calendar days left) days before the end of its validity period specified in the Gift Coupon) apply to HOLIDAY PARK for specific dates of provision of services provided in the Gift Voucher (service reservation dates).

2.7. If the customer does not reserve the time for providing the services specified in the Gift Coupon during the coupon's validity period and after reserving and not using the services specified in the Gift Coupon during the coupon's validity period, The Gift Voucher is no longer valid and the money for the Gift Voucher is not returned or otherwise to its holder are not compensated.

2.8. If the gift certificate is not used before its expiration date, it can be extended for an additional fee validity of the coupon for an additional 3 months. It is necessary to apply for the extension of the coupon at least 5 days in advance days until the expiration date of the gift voucher. Coupon extension fee makes up 30 percent the value of the available gift voucher, and this amount can be used to pay UAB "Atostogų parkas" services. The validity of the coupon can be extended only 1 time under the specified conditions.

2.9 The Gift Voucher must be used once and for various purposes (specified in the Gift Voucher)

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for HOLIDAY PARK services. If the value of the gift voucher is greater than EUR 100, at the customer's request, the gift voucher can be exchanged for smaller denominations of gift vouchers, but

not less than EUR 50 denominations of gift vouchers.

2.10 HOLIDAY PARK has the right not to accept a Gift Coupon from the Customer if it is significantly damaged (i.e. more than half of the coupon is significantly soiled or part of it is missing, it is otherwise substantially damaged, unable to read/scan Gift Voucher identification number, etc.).

2.11 If the Gift Voucher is damaged, as defined in Rule 2.8. item, such Gift Coupon back is not accepted, the money for the Gift Voucher is not refunded or otherwise compensated to its provider.

2.12 From the moment of purchase of the Gift Coupon, the Customer is personally responsible for its security, he assumes the obligation to ensure that the identification data of the Gift Coupon does not become known to third parties, undertakes not to copy and/or distribute the Gift Coupon.

3 Conditions for purchase of gift vouchers.

3.1 Gift vouchers are issued to customers only after the customer has paid the full amount of the purchased Gift voucher in advance the price. Prepayment of the Gift Coupon is confirmed by the cashier's receipt.

3.2 Gift coupon price, service description, validity period, reservation conditions are specified in of each offer.

3.3 Before purchasing a Gift Voucher, in each case the Customer must carefully familiarize himself with each description of the purchased service, price, conditions of service provision, established restrictions, etc. conditions. In case of uncertainty, the Customer must contact HOLIDAY PARK for additional information.

3.4 The VAT invoice is issued after the Gift Coupon has been fully used.

3.5 HOLIDAY PARK reserves the right to change these rules at any time, and such changes shall take effect from their publication on the website www.atostoguparkas.lt and in the HOLIDAY PARK complex.

4 Other rights and obligations of the parties

4.1 The Customer has the right to purchase the offered services and Gift Vouchers in accordance with these rules and legal acts of the Republic of Lithuania.

4.2 HOLIDAY PARK commits to the time agreed by the Client (if necessary - after the Client has made a reservation) To provide the services purchased by the Customer under the conditions in the description of the gift voucher.

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4.3 After making a reservation for specific services for a specific date, the Customer must arrive and use them services at the agreed (reserved) time.

4.4 If, due to important circumstances, HOLIDAY PARK cannot provide it to the Customer purchased services, HOLIDAY PARK offers (if it is possible according to the situation) to the Customer alternative services or an alternative date of provision of purchased services. In the case specified in this clause of the Rules If the customer does not agree to use the offered alternative services (alternative service provision date), HOLIDAY PARK shall return to the Customer the full price paid for services not provided

5 Processing of personal data

5.1 The policy on the use and processing of personal data can be found at HOLIDAY PARK on the website www.atostoguparkas.lt, under the link "PRIVACY POLICY".

6 Dispute resolution

6.1 All disputes are resolved through negotiations.

6.2 The Customer must first make all claims regarding the quality of services directly HOLIDAY PARK.

6.3 If the dispute with the User cannot be resolved during negotiations, the request/complaint regarding the purchased services can be submitted to the State Office for the Protection of Consumer Rights (Vilniaus st. 25, 01402 Vilnius, e-mail tarnyba@vvtat.lt, tel. 8 5 262 67 51, on the website www.vvtat.lt or fill out the application form EGS on the platform <http://ec.europa.eu/odr/>.

6.4 The procedure for resolving non-judicial disputes can be found on the HOLIDAY PARKAS website on the website www.atostoguparkas.lt, in the link "DISPUTE RESOLUTION/EGS".

6.5 If disputes cannot be resolved through negotiations, disputes are resolved according to the procedure established by the laws of the Republic of Lithuania, according to the place of HOLIDAY PARKAS headquarters. Lawsuits regarding consumer contracts can also be filed and according to the user's place of residence (Article 30 of the Civil Code of the Republic of Lithuania).

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